



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re Application Of: Haines et al.

Group No.: To Be Assigned

Serial No.: 09/917,359

Docket No. 050320-1040

Filed: July 27, 2001

For: **SYSTEM AND METHOD FOR PROVIDING MEDICAL CARE VIA A VIRTUAL CALL CENTER**

RESPONSE TO MISSING PARTS NOTICE

Honorable Commissioner of
Patents and Trademarks
Washington, D.C. 20231

Sir:

In response to the Notice to File Missing Parts of Application, Filing Date Granted, dated September 4, 2001, please find enclosed:

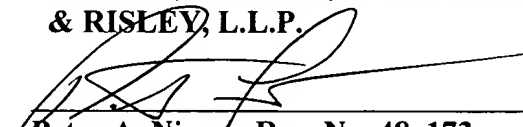
1. Declaration/Power of Attorney with the Signature of Stephen Ratzel;
 2. a copy of the Notice to File Missing Parts of Application, Filing Date Granted;
- and
3. a check in the amount of \$130.00 to cover the additional surcharge fee for filing this Response to the Missing Parts Notice.

The Commissioner is authorized to charge Deposit Account 20-0778 for any deficiencies or credit any over payments.

Respectfully Submitted,

**THOMAS, KAYDEN, HORSTEMEYER
& RISLEY, L.L.P.**

By:


Peter A. Nieves, Reg. No. 48, 173

Suite 1750, 100 Galleria Parkway
Atlanta, Georgia 30339-5948
(770) 933-9500



Sect 10

CERTIFICATE OF MAILING

I hereby certify that the below listed items are being deposited with the U.S. Postal Service as first class mail in an envelope addressed to:

Assistant Commissioner for Patents

**Box: Missing Parts
Washington, D.C. 20231**

on September 20, 2001

Carla Bridwell Stone

Carla Bridwell Stone

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The following is a list of documents enclosed:

Return Postcard
Response to Missing Parts
Copy of Notice of Missing Parts – Filing Date Granted
Declaration/Power of Attorney
Check in the Amount of \$130.00

MissingPartsResp.doc



UNITED STATES PATENT AND TRADEMARK OFFICE

COMMISSIONER FOR PATENTS
UNITED STATES PATENT AND TRADEMARK OFFICE
WASHINGTON, D.C. 20231
www.uspto.gov

| APPLICATION NUMBER | FILING/RECEIPT DATE | FIRST NAMED APPLICANT | ATTORNEY DOCKET NUMBER |
|--------------------|---------------------|-----------------------|------------------------|
| 09/917,359 | 07/27/2001 | John Haines | 050320-1040 |

CONFIRMATION NO. 9868

FORMALITIES LETTER



OC000000006510593

24504
THOMAS, KAYDEN, HORSTEMEYER & RISLEY, LLP
100 GALLERIA PARKWAY, NW
STE 1750
ATLANTA, GA 30339-5948



Date Mailed: 09/04/2001

NOTICE TO FILE MISSING PARTS OF NONPROVISIONAL APPLICATION

FILED UNDER 37 CFR 1.53(b)

Filing Date Granted

An application number and filing date have been accorded to this application. The item(s) indicated below, however, are missing. Applicant is given **TWO MONTHS** from the date of this Notice within which to file all required items and pay any fees required below to avoid abandonment. Extensions of time may be obtained by filing a petition accompanied by the extension fee under the provisions of 37 CFR 1.136(a).

- The signature of the following inventor(s) is missing from the oath or declaration:
Stephen Ratzel
- To avoid abandonment, a late filing fee or oath or declaration surcharge as set forth in 37 CFR 1.16(e) of \$130 for a non-small entity, must be submitted with the missing items identified in this letter.
- **The balance due by applicant is \$ 130.**

*A copy of this notice **MUST** be returned with the reply.*

Customer Service Center

Initial Patent Examination Division (703) 308-1202

PART 2 - COPY TO BE RETURNED WITH RESPONSE

09/26/2001 MBERHE 00000035 09917359

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130.00 OP

THOMAS, KAYDEN
HORSTEMEYER & RISLEY, LLP

DOCKETED

SEP 07 2001